



**Availability:** For the purpose of calculating the availability indicators (uptime and downtime), we have calculated the percentage uptime as 100% minus the percentage downtime.

Date	Swedbank API uptime, %	Swedbank API downtime, %	Digital channels uptime, %	Digital channels downtime, %
2021-04-01	100.00%	0.00%	100.00%	0.00%
2021-04-02	100.00%	0.00%	100.00%	0.00%
2021-04-03	100.00%	0.00%	100.00%	0.00%
2021-04-04	100.00%	0.00%	100.00%	0.00%
2021-04-05	100.00%	0.00%	100.00%	0.00%
2021-04-06	100.00%	0.00%	100.00%	0.00%
2021-04-07	100.00%	0.00%	100.00%	0.00%
2021-04-08	100.00%	0.00%	100.00%	0.00%
2021-04-09	100.00%	0.00%	100.00%	0.00%
2021-04-10	100.00%	0.00%	100.00%	0.00%
2021-04-11	100.00%	0.00%	100.00%	0.00%
2021-04-12	100.00%	0.00%	100.00%	0.00%
2021-04-13	100.00%	0.00%	100.00%	0.00%
2021-04-14	100.00%	0.00%	100.00%	0.00%
2021-04-15	100.00%	0.00%	100.00%	0.00%
2021-04-16	100.00%	0.00%	100.00%	0.00%
2021-04-17	100.00%	0.00%	100.00%	0.00%
2021-04-18	100.00%	0.00%	100.00%	0.00%
2021-04-19	88.89%	11.11%	100.00%	0.00%
2021-04-20	100.00%	0.00%	100.00%	0.00%
2021-04-21	100.00%	0.00%	97.58%	2.42%

2021-04-22	100.00%	0.00%	94.24%	5.76%
2021-04-23	100.00%	0.00%	100.00%	0.00%
2021-04-24	100.00%	0.00%	100.00%	0.00%
2021-04-25	100.00%	0.00%	100.00%	0.00%
2021-04-26	100.00%	0.00%	100.00%	0.00%
2021-04-27	100.00%	0.00%	100.00%	0.00%
2021-04-28	100.00%	0.00%	100.00%	0.00%
2021-04-29	100.00%	0.00%	100.00%	0.00%
2021-04-30	100.00%	0.00%	100.00%	0.00%
2021-05-01	100.00%	0.00%	100.00%	0.00%
2021-05-02	100.00%	0.00%	100.00%	0.00%
2021-05-03	100.00%	0.00%	100.00%	0.00%
2021-05-04	100.00%	0.00%	100.00%	0.00%
2021-05-05	100.00%	0.00%	100.00%	0.00%
2021-05-06	100.00%	0.00%	100.00%	0.00%
2021-05-07	100.00%	0.00%	100.00%	0.00%
2021-05-08	100.00%	0.00%	100.00%	0.00%
2021-05-09	100.00%	0.00%	100.00%	0.00%
2021-05-10	100.00%	0.00%	100.00%	0.00%
2021-05-11	100.00%	0.00%	100.00%	0.00%
2021-05-12	93.33%	6.67%	100.00%	0.00%
2021-05-13	100.00%	0.00%	100.00%	0.00%
2021-05-14	100.00%	0.00%	100.00%	0.00%
2021-05-15	100.00%	0.00%	100.00%	0.00%
2021-05-16	100.00%	0.00%	99.24%	0.76%
2021-05-17	100.00%	0.00%	100.00%	0.00%
2021-05-18	100.00%	0.00%	100.00%	0.00%
2021-05-19	100.00%	0.00%	100.00%	0.00%
2021-05-20	100.00%	0.00%	100.00%	0.00%
2021-05-21	100.00%	0.00%	100.00%	0.00%
2021-05-22	100.00%	0.00%	100.00%	0.00%
2021-05-23	100.00%	0.00%	100.00%	0.00%
2021-05-24	100.00%	0.00%	100.00%	0.00%
2021-05-25	99.79%	0.21%	100.00%	0.00%
2021-05-26	100.00%	0.00%	100.00%	0.00%
2021-05-27	100.00%	0.00%	100.00%	0.00%
2021-05-28	100.00%	0.00%	100.00%	0.00%
2021-05-29	100.00%	0.00%	100.00%	0.00%
2021-05-30	100.00%	0.00%	100.00%	0.00%
2021-05-31	99.24%	0.76%	100.00%	0.00%
2021-06-01	100.00%	0.00%	100.00%	0.00%
2021-06-02	100.00%	0.00%	100.00%	0.00%
2021-06-03	100.00%	0.00%	100.00%	0.00%
2021-06-04	100.00%	0.00%	100.00%	0.00%
2021-06-05	100.00%	0.00%	100.00%	0.00%
2021-06-06	100.00%	0.00%	100.00%	0.00%

2021-06-07	100.00%	0.00%	100.00%	0.00%
2021-06-08	100.00%	0.00%	100.00%	0.00%
2021-06-09	100.00%	0.00%	100.00%	0.00%
2021-06-10	100.00%	0.00%	100.00%	0.00%
2021-06-11	100.00%	0.00%	100.00%	0.00%
2021-06-12	100.00%	0.00%	100.00%	0.00%
2021-06-13	100.00%	0.00%	100.00%	0.00%
2021-06-14	100.00%	0.00%	100.00%	0.00%
2021-06-15	100.00%	0.00%	100.00%	0.00%
2021-06-16	100.00%	0.00%	100.00%	0.00%
2021-06-17	100.00%	0.00%	100.00%	0.00%
2021-06-18	100.00%	0.00%	100.00%	0.00%
2021-06-19	100.00%	0.00%	100.00%	0.00%
2021-06-20	100.00%	0.00%	100.00%	0.00%
2021-06-21	100.00%	0.00%	100.00%	0.00%
2021-06-22	100.00%	0.00%	100.00%	0.00%
2021-06-23	100.00%	0.00%	100.00%	0.00%
2021-06-24	100.00%	0.00%	89.58%	10.42%
2021-06-25	100.00%	0.00%	100.00%	0.00%
2021-06-26	100.00%	0.00%	100.00%	0.00%
2021-06-27	100.00%	0.00%	100.00%	0.00%
2021-06-28	100.00%	0.00%	100.00%	0.00%
2021-06-29	100.00%	0.00%	100.00%	0.00%
2021-06-30	100.00%	0.00%	100.00%	0.00%