



PIS performance: The daily average time (in milliseconds) taken, per request, for us to provide the PISP with all the relevant information requested. To make a PISP request in the API comparable, we compare a PISP request with a relevant scenario in our own channels.

| Date | Swedbank API, ms | Digital channels, ms |
|------------|------------------|----------------------|
| 2021-01-01 | 156 | 497 |
| 2021-01-02 | 158 | 495 |
| 2021-01-03 | 163 | 512 |
| 2021-01-04 | 174 | 484 |
| 2021-01-05 | 213 | 620 |
| 2021-01-06 | 218 | 485 |
| 2021-01-07 | 192 | 472 |
| 2021-01-08 | 179 | 474 |
| 2021-01-09 | 168 | 519 |

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| 2021-01-10 | 173 | 517 |
| 2021-01-11 | 179 | 495 |
| 2021-01-12 | 380 | 502 |
| 2021-01-13 | 169 | 489 |
| 2021-01-14 | 164 | 486 |
| 2021-01-15 | 161 | 474 |
| 2021-01-16 | 145 | 502 |
| 2021-01-17 | 152 | 516 |
| 2021-01-18 | 194 | 509 |
| 2021-01-19 | 199 | 508 |
| 2021-01-20 | 211 | 522 |
| 2021-01-21 | 191 | 544 |
| 2021-01-22 | 197 | 585 |
| 2021-01-23 | 188 | 585 |
| 2021-01-24 | 166 | 570 |
| 2021-01-25 | 204 | 642 |
| 2021-01-26 | 200 | 666 |
| 2021-01-27 | 182 | 602 |
| 2021-01-28 | 191 | 593 |
| 2021-01-29 | 200 | 616 |
| 2021-01-30 | 168 | 596 |
| 2021-01-31 | 155 | 619 |
| 2021-02-01 | 170 | 564 |
| 2021-02-02 | 176 | 561 |
| 2021-02-03 | 178 | 598 |
| 2021-02-04 | 172 | 564 |
| 2021-02-05 | 220 | 608 |
| 2021-02-06 | 200 | 571 |
| 2021-02-07 | 185 | 579 |
| 2021-02-08 | 183 | 633 |
| 2021-02-09 | 201 | 560 |
| 2021-02-10 | 196 | 626 |
| 2021-02-11 | 196 | 583 |

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| 2021-02-12 | 185 | 554 |
| 2021-02-13 | 169 | 579 |
| 2021-02-14 | 157 | 571 |
| 2021-02-15 | 192 | 630 |
| 2021-02-16 | 158 | 607 |
| 2021-02-17 | 163 | 628 |
| 2021-02-18 | 148 | 462 |
| 2021-02-19 | 184 | 457 |
| 2021-02-20 | 169 | 459 |
| 2021-02-21 | 165 | 462 |
| 2021-02-22 | 166 | 478 |
| 2021-02-23 | 157 | 476 |
| 2021-02-24 | 152 | 455 |
| 2021-02-25 | 164 | 468 |
| 2021-02-26 | 180 | 475 |
| 2021-02-27 | 162 | 458 |
| 2021-02-28 | 154 | 501 |
| 2021-03-01 | 159 | 456 |
| 2021-03-02 | 162 | 437 |
| 2021-03-03 | 163 | 436 |
| 2021-03-04 | 155 | 425 |
| 2021-03-05 | 200 | 465 |
| 2021-03-06 | 183 | 427 |
| 2021-03-07 | 181 | 431 |
| 2021-03-08 | 191 | 479 |
| 2021-03-09 | 199 | 460 |
| 2021-03-10 | 212 | 545 |
| 2021-03-11 | 183 | 457 |
| 2021-03-12 | 188 | 458 |
| 2021-03-13 | 165 | 431 |
| 2021-03-14 | 166 | 438 |
| 2021-03-15 | 186 | 487 |
| 2021-03-16 | 167 | 610 |

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| 2021-03-17 | 171 | 605 |
| 2021-03-18 | 176 | 430 |
| 2021-03-19 | 171 | 1743 |
| 2021-03-20 | 147 | 1794 |
| 2021-03-21 | 152 | 435 |
| 2021-03-22 | 150 | 905 |
| 2021-03-23 | 151 | 473 |
| 2021-03-24 | 149 | 691 |
| 2021-03-25 | 139 | 472 |
| 2021-03-26 | 135 | 768 |
| 2021-03-27 | 147 | 472 |
| 2021-03-28 | 145 | 477 |
| 2021-03-29 | 154 | 448 |
| 2021-03-30 | 170 | 556 |
| 2021-03-31 | 191 | 493 |
| | | |
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